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# helpdesk

*Mozilla Firefox - Turn Off Pop-Ups/Add Exceptions*

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## Mozilla Firefox - Turn Off Pop-Ups/Add Exceptions

1. Click the menu button

and choose Options.

2. Select the Privacy & Security panel.

3. Under the Permissions section, uncheck the box next to Block pop-up windows to disable the pop-up blocker altogether.

4. A click on Exceptions... opens a dialog box with a list of sites that you want to allow to display pop-ups.

5. The dialog box offers you the following choices:

Allow: Click this to add a website to the exceptions list. Remove Site: Click this to remove a website from the exceptions list. Remove All Sites: Click this to remove all of the websites in the exceptions list.

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For more information about clearing your cache and cookies in Google Chrome, please visit the Google support knowledgebase page listed below.

Firefox Support Helpdesk

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